

My ER Experience

Think back to a memorable Emergency Room experience where you or your loved one needed to be treated.

Fill out the following questions to the best of your ability.

When was your ER visit? _____

Why did you go? _____

Who did you go with? _____

Did you do anything before leaving for the ER?

How did you feel before arriving at the ER?

How did you get there? _____

Did you notice anything along the way?

What did you notice when you first arrived?

What do you remember most about your visit, and why?

How did you feel during your time in the ER. Did that change over the course of your visit?

What did you do after you left the ER? How did you feel?

My ideal waiting room

Think back to the last hospital waiting room you were in and answer following questions to the best of your ability.

What do you remember most about the waiting room and why?

Write 3 words that describe the waiting room:

1.

2.

3.

What would have improved your experience

Write 3 words that describe your ideal waiting room

1.

2.

3.
